



MPCCA – Code of Conduct

In order to provide a peaceful environment where everyone feels safe, Mount Pleasant Childcare Association has set clear standards of behavior which apply to all individuals who are involved in our organization such as parents/guardians, children, teachers and other employees/volunteers. All members are to be treated with respect and dignity regardless of race, creed, sexual orientation, disability or any other ground.

We expect all adults to model good behavior. Inappropriate behavior or harassment/intimidation of any kind will not be tolerated. This includes but is not limited to foul language (swearing, shouting, name calling), whether by written note, email, verbal words or gestures/body language. Individuals engaging in such behavior will be asked to leave the premises immediately and will result in immediate intervention which may include an indefinite expulsion from the center and/or police involvement. Gossip and criticism which are malicious in nature of any staff, parent/guardian/child involved in our program is not acceptable.

The privacy and confidentiality of our parents, guardians, children and staff is extremely important to us. All concerns and comments should be addressed with our program teachers and/or supervisors. If your concerns are not addressed, please feel free to discuss with the Child Care Manager. Any breach of confidentiality and/or privacy policies will be addressed immediately. Public electronic mediums are not to be used to discuss sensitive center policies and/or staffing matters.

All parents/guardians are required to sign and abide by this Code of Conduct at the time of registration. As part of your contract, we reserve the right to withdraw or deny services if it is believed that the particular needs of our child or family cannot be particularly met. Failure to comply with the responsibilities outlined in this contract may result in a termination of services. If a child is dismissed from the program, the Childcare Assistant will refund fees in lieu of notice.

I, _____ have read, understood and agree to the terms of this contract and will abide to the policies as set above.

Signature of Enrolling Parent/Guardian

Date

THE M.
IT'S YOUR COMMUNITY